

May 14, 2009

Dear Kitty,

I would like to thank you from the bottom of my heart for all of your help selling our home. As always, you have been the best Realtor I have ever had the pleasure of working with; both as an agent myself and with my own personal transactions. You did a phenomenal job selling our last house a little over two years ago and helping us purchase the most recent one.

However, this recent sale was incredibly stressful. Having a divorce is never easy, but you made this part of the process much more comforting. You were able to work with both sides in such a professional manner when it was too much for us. No matter how amicable we try to make it, there are always differences and you kept us both on track and moving forward. It wasn't an easy market and one that was just beginning to turn downward. You consistently reviewed the market, gave us current advice and never slowed down on your marketing or follow up on our home. It took over a year to sell, had over 100 showings and your follow through impressed me beyond belief.

The sale itself needed many negotiations with the buyers even up until closing day and you were there for us. You are a shining example of how your experience, graciousness and professionalism can make such a difference in the outcome. While none of us liked taking a loss on the house, you were there to share all of your knowledge about what was happening on a national level so that we could make the most informed decision possible.

I would highly recommend you to anyone who may be buying or selling a home. In fact, I keep your cards handy so that anytime I hear of someone that needs a Realtor; I make sure they get your name!

Thank you seems to be so little for all that you did and all that you gave, but I do appreciate the unending support and unwavering professionalism that you exhibited throughout the entire transaction.

Fondly,

A handwritten signature in cursive script that reads "AmyJo".

AmyJo M. Brown